

HBE Home Page - Windows Internet Explorer  
https://uat1.kyenroll.ky.gov/Prescreening/HBeHomepage#

Google Search Share More Sign In

Kentucky Online Gateway HBE Home Page

Welcome Guest Log In About Help ENGLISH

**kynect**

Open enrollment begins October 1, 2013, and runs through March 31, 2014, with coverage beginning as soon as January 2014.

Welcome Individuals & Families Small Business Insurance Agents Kynectors



Insurance Agents kynect to our Program.

Welcome Insurance Agents

**Let's Get Started**

**IMPORTANT ROLE**

Insurance agents working with kynect can recommend specific plans to both individuals and business owners. Insurance agents can enroll individuals and small businesses in any products offered through kynect, including the Medicaid and KCHIP programs for those who are eligible.

**GOOD STANDING**

To work with kynect, an insurance agent must be currently licensed and in good standing with the Department of Insurance (DOI). kynect will require certain training in order to be registered on the system. Training may qualify as Continuing Education.

**SIGN UP**

To register with kynect, click [Agent Participation](#) for more information.

**LEARN MORE**

- [About kynect](#)
- [Agent Participation](#)
- [Frequently Asked Questions](#)
- [Contact Us](#)
- [Reports](#)
- [kynect Fact Sheets](#)

Local intranet | Protected Mode: Off 100%

Click on the green bar that says "Let's Get Started"

Kentucky Online Gateway - Windows Internet Explorer

https://ssointernaluat.chfs.ky.gov/adfs/ls/?wa=wsignin1.0&wtrealm=https%3a%2f%2fkoguat.chfs.ky.gov%2frequest%2f&wctx=rm%3d0%26id%3dpas...&wct=...

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Kentucky Online Gateway

Kentucky Online Gateway Help English

Contact us

Welcome to the CHFS network.

Please select the account type you have in the system.

I am a Kentucky Citizen or Business Partner

I already have an account  Need to create a Citizen account?

I have a CHFS Network Account

I am a CHFS contractor, employee, or agent/vendor.

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Done Local intranet | Protected Mode: Off 100%

Click on the green box that says "Create Account"



Kentucky Online Gateway UAT

Please complete your Kentucky Online Gateway Profile

Please fill out the form below and click Submit when finished.

All fields with \* are required.

* First Name	john
* Last Name	Foreest
* Username	john.Foreest
* Password	*****
* Verify Password	*****
* E-Mail Address	john.Foreest@ky.gov
* Verify E-Mail Address	john.Foreest@ky.gov
Telephone	
Extension	
Street Address 1	
Street Address 2	
City	
State	Kentucky
Zip Code	
Question	In what city were you born? (Enter full name of city only)
* Answer	elletts
Question	What was the name of your first pet?
* Answer	maxie

Username and password



Personal Questions and Answers



Submit



Complete the required fields with your individual information.

Don't forget to create:

- Username
- Password
- Personal Questions and Answers

Kentucky Online Gateway UAT Help English

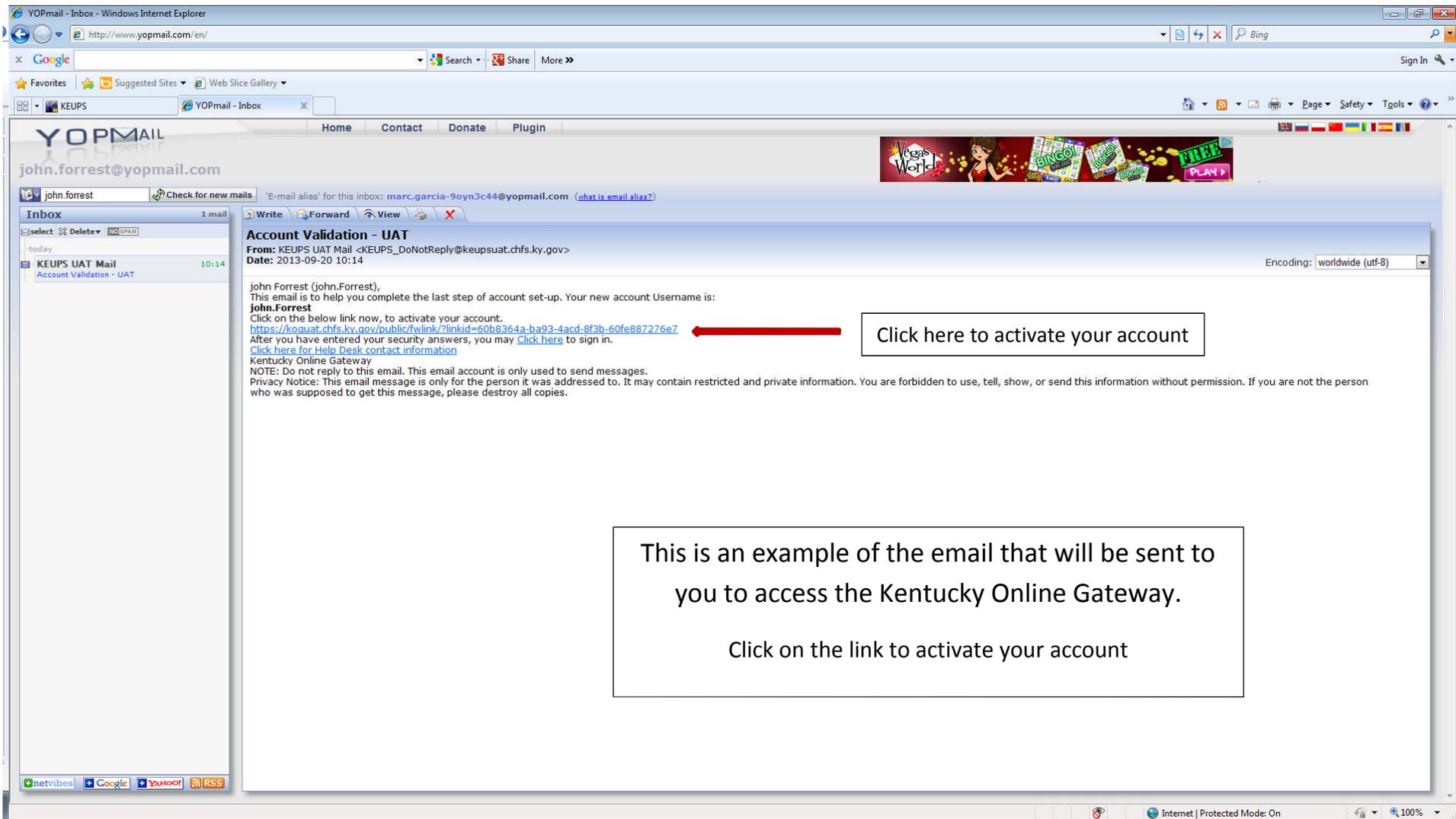
Please complete your Kentucky Online Gateway Profile

Your account has been requested and is pending email verification. Please check your email and click on the link provided to verify your account. If no email was received click [here](#).

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- Your Account has been requested and is pending email verification.
  - Close this window and open your email server.
- \*NOTE – Only click on the [Click here](#) if you have not received an email. Please close this link and check your email before coming back to this page.



Click here to activate your account

This is an example of the email that will be sent to you to access the Kentucky Online Gateway.  
Click on the link to activate your account

**Validate New Account**

To verify your identity, please answer the following security question(s).

Question	In what city were you born? (Enter full name of city only)
*Answer	<input type="text" value="dallas"/>
Question	What was the name of your first pet?
*Answer	<input type="text" value="puppy"/>

**Verify Account**

**Identity Verification:**  
Enter the answers to the following security questions.

KEUPS - Windows Internet Explorer  
https://koguut.chfs.ky.gov/public/validatenewaccount/?linkid=60b8364a-ba93-4acd-8f3b-60fe887276e7#DivAlertContainer

Kentucky Online Gateway UAT Help English

Validate New Account

Success  
You have successfully completed Step 1 of creating your account. You need to complete remaining steps before you can get access to your application. Please click [STEP 2](#) to proceed further.

Click Here

Congratulations! You have successfully completed Step 1 of creating your account.  
Click on STEP 2 to continue.

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Kentucky Online Gateway - Windows Internet Explorer

https://ssointernaluat.chfs.ky.gov/adfs/ls/?wa=wsignin1.0&wtrealm=https%3a%2f%2fkoguat.chfs.ky.gov%2frequest%2f&wctx=rm%3d0%26id%3dpassive%26ru%3d%252frequest%252fAddRole.aspx%253fContextID%253da0a5a9ee-c374-4e23-bb78-23a40a326767&wct-

Google Search Share More >>

Kentucky Online Gateway

Help English

Contact us

Welcome to the CHFS network.

Please select the account type you have in the system.

I am a Kentucky Citizen or Business Partner

I already have an account **Sign In** Need to create a Citizen account? **Create Account**

I have a CHFS Network Account

I am a CHFS contractor, employee, or agent/vendor. **CHFS Sign In**

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Kentucky Online Gateway - Windows Internet Explorer

https://ssoexternaluat.chfs.ky.gov/adfs/ls/?wa=wsignin1.0&wtrealm=http%3a%2f%2fssointernaluat.chfs.ky.gov%2fadfs%2fservices%2frust&wctx=4825d068-bdc9-4dca-8768-898e46c14d76&wct=2013-09-20T14%3a15%3a19Z&rp-realm=https://koguat.chfs.ky.gov%2f...

Google Search Share More >> Sign In

Kentucky Online Gateway

Kentucky Online Gateway Help English

### Gateway Log In

Log in with your Kentucky Online Gateway Account.

Username or Email Address [Forgot Username?](#)  
john.forrest

Password [Forgot Password?](#)  
.....

**Log In**

[Resend Account Verification Email](#)

Don't already have a  
Kentucky Online Gateway Citizen Account?

**Create An Account**

**WARNING**  
NOTICE: This is a government computer system and is the property of the Commonwealth of Kentucky. It is for authorized use only regardless of time of day, location or method of access. Users (authorized or unauthorized) have no explicit or implicit expectation of privacy. Any or all uses of this system and all files on the system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized state government and law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. By using this system, the user consents to such at the discretion of the Commonwealth of Kentucky. Unauthorized or improper use of this system may result in administrative disciplinary action and/or civil and criminal penalties. The unauthorized disclosure of Data containing privacy or health data may result in criminal penalties under Federal authority.

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Done Local intranet | Protected Mode: Off 100%

Enter your Username and Password.

(Username and password will both need to be entered by the Agent)

Click the Log In button.



KEUPS - Windows Internet Explorer  
https://kogat.chfs.ky.gov/request/UserVerification/MainUserVerification.aspx

Google Search Share More Sign In

KEUPS

### User Verification

The Kentucky Online Gateway must verify your identity information by using public records and consumer credit information. Your information may also be verified by using information contained in your Commonwealth of Kentucky records. Please fill out the form below using your Legal Name. Fields with asterisk are required. Click Next when finished.

* Legal First Name	GEORGE
Middle Name	GERALD
* Legal Last Name	HOLLINGSWORTH
Name Suffix	
Gender	Male
Birth Date	Apr 02 1952
Social Security Number	*****
Email	john.forestst@yopmail.com
* Street Address	328 Main ST APT 164
* City	Frankfort
* State	Kentucky
* Postal Code	40601
Postal Extension Code	
Phone Number	

Identity proofing is enabled by  Experian

By checking this box I am certifying that I understand the services being requested are regulated by the Fair Credit Reporting Act and that permissible purpose is required. Any special procedures established by my company ("Experian Subscriber") for obtaining the consumer's authorization to receive information from the consumer's personal credit profile from Experian have been met. I certify that the consumer named above has initiated a transaction with my company, and that the service being requested will be used solely to confirm the consumer's identity to avoid fraudulent transactions in the consumer's name.

 heresny Marot  reCAPTCHA™ stop spam. read books.

Privacy & Terms

Check the box to agree to the verification terms.



Enter Verification information  
Click the box in the bottom left corner to Accept the terms.

KEUPS - Windows Internet Explorer  
https://koguat.chfs.ky.gov/request/UserVerification/MainUserVerification.aspx

Kentucky Online Gateway UAT  
Welcome john Forrest | My Account | Logout | Help | English

### User Verification

\* 1) What model car do you drive?

- Ford
- Chevy
- Honda
- Toyota
- None of the above

\* 2) What is the year of your vehicle?

- 2003
- 2005
- 2009
- 2013
- None of the above

\* 3) What is the name of the city where you previously lived?

- Richmond
- Little Rock
- Spokane
- Seattle
- None of the above

**Next**

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Done Local intranet | Protected Mode: Off 100%

User Verification:  
These are personal questions that you must answer. This process is for Identity verification before being granted access to the self-service portal.

Kentucky Online Gateway UAT  
Welcome john Forrest | My Account | Logout | Help | English

### User Verification

\* 1) What model car do you drive?

- Ford
- Chevy
- Honda
- Toyota
- None of the above

\* 2) What is the year of your vehicle?

- 2003
- 2005
- 2009
- 2013
- None of the above

\* 3) What is the name of the city where you previously lived?

- Richmond
- Little Rock
- Spokane
- Seattle
- None of the above

**Next**

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User Verification:  
These are personal questions that you must answer. This is process is for Identity verification before being granted access to the self-service portal.

KEUPS - Windows Internet Explorer  
https://koguat.chfs.ky.gov/request/UserVerification/MainUserVerification.aspx

Kentucky Online Gateway UAT  
Welcome john Forrest | My Account | Logout | Help | English

### User Verification

✔ Your identity has been verified successfully.

**Next**

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Access Request - Windows Internet Explorer  
https://koguat.chfs.ky.gov/request/Onboarding/NewRequestCred.aspx

Kentucky Online Gateway UAT  
Welcome john Forrest | My Account | Logout | Help | English

Access Request For john Forrest ( john.forrest )

The roles you have requested require the following credential details to complete the request. Click Next when finished.

Required Credentials:

DOI Agent Credential

1 Enter Agent ID  
761440

2 Enter Date of Birth:  
11/23/1975

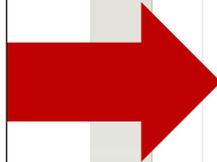
3 Enter Last 4 digits of SSN:  
6027

◀ Previous    Next ▶

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Done      Local intranet | Protected Mode: Off      100%

Enter Department Of Insurance Agent License Number, Birth Date and last 4 digits of your Social Security Number.



**Kentucky**  
Online Gateway

UAT

Welcome john Forrest | My Account | Logout | Help | English

Access Request For john Forrest ( john.forrest )

Confirm Request

Requested Application	Requested Role	Requested Action
KHBE Self Service Portal UAT1	Agent	Add to Role

Submitted Credentials

DOI Agent Credential

- 1) Enter Agent ID
  - 761440
- 2) Enter Date of Birth:
  - 11/23/1975
- 3) Enter Last 4 digits of SSN:
  - 6027

[← Previous](#) [Submit Request](#)

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Verify submitted information and then click on Submit Request button.

Kentucky Online Gateway - Windows Internet Explorer  
https://koguat.chfs.ky.gov/account/SignAgreement.aspx

Kentucky Online Gateway

Kentucky Online Gateway UAT Welcome John Forrest | My Account | Sign Out | Help | English

My Info | My Credentials | My Agreements | Change Password | MFA Management | Change User Name

### 2013 OKHBE AGENT AGREEMENT

Office of the Kentucky Health Benefit Health Exchange Agent Agreement

PARTICIPATION AGREEMENT  
BETWEEN  
THE OFFICE of the KENTUCKY HEALTH BENEFIT EXCHANGE (OKHBE)  
AND  
LICENSED KENTUCKY INSURANCE AGENTS AND AGENCIES

This Agreement by and between the undersigned Agent or Agency ("Agent") and the Office of the Kentucky Health Benefit Exchange (OKHBE), together referred to as Parties is intended to conform with the provisions of 45 CFR Section 155.220 to allow Agent to participate as an Agent on the Commonwealth of Kentucky's state-based marketplace known as kynect. The initial term of this agreement shall expire on December 31, 2014 unless otherwise terminated or renewed annually in accordance with 900 KAR 10:050.

**WHEREAS**, the OKHBE has determined that it is in the best interest of the citizens of the Commonwealth of Kentucky to allow Agents to participate on kynect to perform the following:

- Enroll individuals, employers or employees in any Qualified Health Plan ("QHP") in the individual or small group market as soon as the QHP is offered through kynect;
- Enroll qualified individuals in a QHP in a manner that constitutes enrollment through kynect; and
- Assist individuals in applying for advance payments of the premium tax credit and cost-sharing reductions for QHP.

**WHEREAS**, through a registration process established in 900 KAR 10:050 that includes training and testing, Agent has

Do you agree to the above Terms of Service?

**Continue**

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Done Local intranet | Protected Mode: Off 100%

Please read the 2013 OKHBE Agent Agreement.

Once you have reviewed it click on the Continue button in the bottom left corner.

Kentucky Online Gateway - Windows Internet Explorer  
https://koguut.chfs.ky.gov/account/SignAgreement.aspx

Kentucky Online Gateway

Welcome john Forrest | My Account | Sign Out | Help | English

My Info | My Credentials | My Agreements | Change Password | MFA Management | Change User Name

### 2013 OKHBE AGENT AGREEMENT

Office of the Kentucky Health Benefit Health Exchange Agent Agreement

PARTICIPATION AGREEMENT  
BETWEEN  
THE OFFICE of the KENTUCKY HEALTH BENEFIT EXCHANGE (OKHBE)  
AND  
LICENSED KENTUCKY INSURANCE AGENTS AND AGENCIES

This Agreement by and between the Office of the Kentucky Health Benefit Exchange (OKHBE), together referred to as the "Exchange", and the Licensed Kentucky Insurance Agents and Agencies, together referred to as the "Agents", shall be known as the "Agreement". The initial term of this agreement shall expire on 12/31/2013 and shall be renewed annually in accordance with 900 KAR 10:050.

WHEREAS, the OKHBE has determined that it is necessary to allow Agents to participate on kyconnect in order to provide health insurance coverage to individuals, employers or self-employed individuals in the individual or small group market as soon as the QHP is offered through kyconnect; and

WHEREAS, through a registration process established in 900 KAR 10:050 that includes training and testing, Agent has agreed to the above Terms of Service?

**Print Agreement?**

Do you want to print this agreement?

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Click "YES" if you would like to Print a copy of the OKHBE Agent Agreement.

Click "No" if you do not want a paper copy of the Agent Agreement.

Kentucky Online Gateway - Windows Internet Explorer  
https://koguat.chfs.ky.gov/account/MFA/MFARegistration.aspx

Kentucky Online Gateway

Kentucky Online Gateway UAT

Welcome john Forrest | My Account | Sign Out | Help | English

My Info | My Credentials | My Agreements | Change Password | MFA Management | Change User Name

### Token Registration

Registered Tokens

MFA Credential ID

You must have Multi-Factor Authentication (MFA) software to access this application.  
To download MFA to your phone or desktop, please use one of the following links.

[Get Mobile Token](#)  
[Get Desktop Token](#)

For more information, please click the link below to view the VIP Access software installation guide.  
[Symantec VIP Access Software Installation Guide](#)

Register My New Token

\* Token Credential ID  [Find my Credential](#)

\* Token Nickname   
(example : like John's Cell Phone or John's Laptop)

[Register New Token](#)

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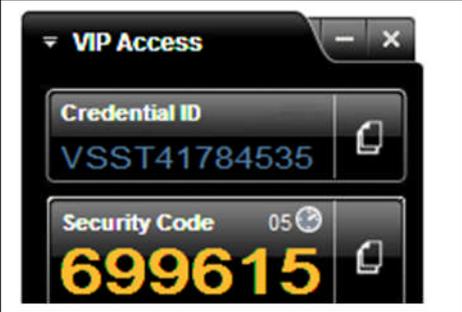
Done Local intranet | Protected Mode: Off 100%

Select how you would like to receive your token, on your phone or on your computer

Once you have downloaded the MFA software you will receive a Credential ID and Security Code. See example in the bottom right corner.

Enter the provided Credential ID

Example of the Token that will be sent to your mobile phone or your computer.



Kentucky Online Gateway - Windows Internet Explorer

https://kogat.chfs.ky.gov/account/MFA/MFARegistration.aspx

Kentucky Online Gateway

Kentucky Online Gateway UAT

Welcome john Forrest | My Account | Sign Out | Help | English

My Info | My Credentials | My Agreements | Change Password | MFA Management | Change User Name

### Token Registration

Registered Tokens

You must have Multi-Factor Authentication (MFA) software to access this application.  
To download MFA to your phone or desktop, please use one of the following links.

[Get Mobile Token](#)  
[Get Desktop Token](#)

For more information, please click the link below to view the VIP Access software installation guide.  
[Symantec VIP Access Software Installation Guide](#)

Register My New Token

\* Token Credential ID  [Find my Credentials](#)

\* Token Nickname   
(example : like John's Cell Phone or John's Laptop)

**Register New Token**

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This is an example of what you will enter along with the Credential ID number provided.

Click Register New Token.

Kentucky Online Gateway - Windows Internet Explorer

https://kogat.chfs.ky.gov/account/MFA/MFARegistration.aspx#DivAlertContainer

Google Search Share More Sign In

Kentucky Online Gateway

My Info My Credentials My Agreements Change Password MFA Management Change User Name

### Token Registration

Success  
Your Token Registration was successful

Registered Tokens

MFA Credential ID	MFA Credential Nickname	Credential Type	
VSST***4535	Rivera Laptop	Soft	Delete

You must have Multi-Factor Authentication (MFA) software to access this application.  
To download MFA to your phone or desktop, please use one of the following links.

[Get Mobile Token](#)  
[Get Desktop Token](#)

For more information, please click the link below to view the VIP Access software installation guide.  
[Symantec VIP Access Software Installation Guide](#)

Register My New Token

\* Token Credential ID  [Find my Credentials](#)  
\* Token Nickname   
(example : like John's Cell Phone or John's Laptop)

**Register New Token**

**Proceed to Validation**

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Enter the Token Credential ID number and the nickname.

Click on Register New Token

Once the Credential ID and Nickname are displayed, Click Proceed to Validation



Kentucky Online Gateway - Windows Internet Explorer

https://koguat.chfs.ky.gov/account/MFA/MFAValidation.aspx

Kentucky Online Gateway

Welcome john Forrest | My Account | Sign Out | Help | English

My Info | My Credentials | My Agreements | Change Password | MFA Management | Change User Name

### Token Authentication

Registered Tokens:

MFA Credential ID	MFA Credential Nickname	Credential Type
VSST***4535	Rivera Laptop	Soft

[Manage Token Credentials](#) [Generate Temporary Password](#)

Token Validation

\*Security Code:

You may enter the Security Code from any of your registered Tokens.

[Submit](#)

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Enter the Security Code provided. ( Security code numbers will change every few seconds)

Click on Submit

Security Code from provided Token

VIP Access

Credential ID	VSST41784535
Security Code	21 822844

**kynect** My Account Browse Plans Learn More Get Help  
Welcome Joanne Madar Sign Out About Help ENGLISH

Overview Messages Settings

**Quick Links**

**Message Center**  
[Inbox](#)

**Material**  
[kynect Resources](#)

**Applications**  
[Initiate an Application for a Citizen Pre-Screening](#)

**Contact Information**  
[Contact the kynect](#)

**My Details** [View All](#)

Your ID:	764406
Agency:	NYLIFE Securities, LLC
Spoken Languages:	Not Provided
Method of Contact:	Not Provided
Hours Available:	Not Provided
Near Public Transportation:	Not Provided

**Search for Your Customers** [View All](#)

Use any combination of fields below to search through all customers associated with your organization.

Customer First Name	Customer Role	<input type="radio"/> Application ID <input checked="" type="radio"/> Case Number
<input type="text"/>	All Roles	<input type="text"/>
Customer Last Name	Agency	Case Status
<input type="text"/>	All	All Statuses

**Search**

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Contact Us | www.healthbenefitexchange.ky.gov | email@kynect.gov | 1-855-4kynect (459-6328)